



## How long will it take for the equipment to be installed?

A local group from your area will apply to Pobal on your behalf. Once your application has been approved by Pobal, the registered group contacts the designated supplier to arrange installation. The equipment is installed as soon as possible.



Individual



Local Group



Pobal



## Testimonials:

"The Seniors Alert Scheme gives great peace of mind to older people we work with, they know that if they have a fall or need help with anything, assistance is just a press of a button away."

Mary Fitzsimons,  
Family Carers Ireland, Rathgar.

"Sometimes older people can feel vulnerable or isolated particularly if they are living alone. We've found that the Seniors Alert Scheme gives them great reassurance and comfort. It helps them to feel protected and secure."

Debbie Daly, Manger,  
Active Retirement Club, Mullingar



## What organisations may participate in the scheme?

Any organisation wishing to deliver the scheme in their area must be a community based, voluntary and not-for-profit organisation.



## How can an organisation register?

Organisations can register online at <https://SeniorsAlertScheme.pobal.ie>

### Organisation Contact Details:



Rialtas na hÉireann  
Government of Ireland



Funded by the Department of Rural and Community Development

# Seniors Alert Scheme



## What is it?

Its purpose is to enable older persons of limited means to continue to live securely in their homes with confidence, independence and peace of mind by providing them with a free personal monitored alarm. It is administered locally by community and voluntary groups from your area.



## How does it work?

Older people get a free personal alarm. The alarm can be worn as a pendant or around the wrist like a watch. When pressed it connects wirelessly to a base unit, usually attached to a phone. The base unit immediately sends a call to a 24 hour monitoring centre.



## How do you get an alarm?

Simply contact a local community or voluntary group operating the scheme in your area and they will apply on your behalf. The list of approved registered organisations is on the Pobal website. Or, contact Pobal at 01 5117 222 for information.



## Can two people receive an alarm or pendant?

Yes, as long as they both meet the eligibility criteria.



## Can I make an application on behalf of another person?

Yes. You can contact your local community or voluntary group on behalf of a loved one or neighbour. However, the application details must be in that person's name.



## How much will it cost?

It's Free. You will get the equipment and the first year's monitoring free.

However, if there is no suitable landline available and a mobile signal is used to connect the equipment to the monitoring provider, a fee will be charged annually for SIM Credit.

After the first year you will be asked to pay a monitoring fee. Your local community or voluntary group can advise of this cost in advance.

The scheme is funded by the Department of Rural and Community Development and administered by Pobal.

## Who is eligible to apply for an alarm?



A person will be eligible if he or she is:

- Aged 65 years or older and;
- Of limited means or resources;
- Living alone, living with another person who meets the eligibility criteria, living alone for significant periods of time, or is a carer to someone else in their household;
- Resides within the geographical area of the relevant registered organisation;
- Able to benefit from the equipment supplied;
- Prepared to maintain contact with the registered organisation.